Knowledge Management & E-Learning

Guest Editors

Prof. Andre W. Kushniruk

School of Health Information Science
University of Victoria, Victoria, BC, Canada
E-mail: andrek@uvic.ca

Prof. Avi Parush

Industrial Engineering and Management
Technion – Israel Institute of Technology, Technion City,
Haifa, Israel
E-mail: aparush@technion.ac.il

Contents

Special Issue on "Visualizing user experience and stories: From customer journeys to patient experience mapping"